# CONSUMER LIMITED LIFETIME AND SEVEN YEAR WARRANTY

**GOLDEN**, through its authorized distributor/service organization, warrants this chair to original consumer only, against defects in material or workmanship as follows:

### <u>LIFT MECHANISM, RECLINE MECHANISM AND CHAIR FRAME LIMITED WARRANTY</u>

**GOLDEN**, warrants for the lifetime of the chair by the original consumer to repair or replace at Golden's option the Lift Mechanism, Chair Frame and Recline Mechanism. Labor to replace these parts is subsidized on all models for three years. The Capri, Monarch and Monarch Plus are limited to six months subsidized labor. The Space Saver is limited to one year, parts and subsidized labor on the lift frame, recline mechanism and wood frame.

**GOLDEN**, shall not be responsible or obligated to pay for any cost or expense for examination of any warranted parts nor is Golden to pay for costs for transportation, handling and packaging of the parts or components.

#### THREE YEAR ELECTRICAL PARTS WARRANTY

**GOLDEN,** warrants the electrical parts of this chair against defects to original consumer only, for a period of three years from the date of original purchase by a consumer. The Monarch chair has electrical parts warranty of 2 years. The Capri and Space Saver chairs are limited to 1 year electrical parts warranty. Labor to replace these parts is subsidized for one year on all models except Capri, Monarch and Monarch Plus, which are limited to 6 months.

**GOLDEN**, shall not be responsible or obligated to pay for any costs or expenses for examination of any Warranted parts nor is Golden to pay cost for transportation, handling and packaging of the parts or components.

## ELECTRICAL PARTS LIMITED WARRANTY FOURTH THROUGH SEVENTH YEAR

During the period beginning with the expiration of the full three year parts warranty offered above and continuing through the seventh year after date of original purchase by a consumer, **GOLDEN** will warrant the electrical parts on the following prorated basis. Year 4 earns a 35% discount off suggested retail price. Year 5 earns a 25% discount. Year 6 a 15% discount and year 7 a 5% discount. By way of example, a part costing \$100.00 that needs replacement in year 4 would cost \$65.00. **GOLDEN** shall not be responsible or obligated to pay for any costs or expenses for examination and/or service of any warranted part or to pay for costs of transportation, handling and packaging of the chairs and/or parts or components. Capri, Monarch, Monarch Plus and Space Saver are excluded from this portion of the warranty.

#### TERMS APPLICABLE TO WARRANTIES

**GOLDEN** will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and / or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair will void the warranty.

Jr. Petite & Small Models	300 lbs.	Capri	325 lbs.
Medium, Large & Tall Models	375 lbs.	Royal, Regal, Williamsburg	375 lbs.
Dual Motor 26" & 28" Wide Model	s500 lbs.	Cambridge, Winston, Pioneer	375 lbs.
Space Saver	250 lbs	-	

In the event that the product does not conform to this warranty at any time while this warranty is in effect, Golden will correct the defect in conformity with the Consumer Limited Lifetime and Seven Year Warranty. THE LIMITED LIFETIME AND SEVEN YEAR WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

**GOLDEN** shall not be liable for any incidental or consequential damages or for any other damage or loss not contained in this warranty.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

All warranty claims must be approved by Golden Technologies before any service is performed.

Warranty is valid in all 50 states, Canadian Provinces and Puerto Rico.



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