
Subject: Important announcement regarding incontinence wipe product transition

July 1, 2024

Valued Customer,

Beginning in July*, McKesson Brands is introducing changes to (4) SKUs in our line of private-label personal cleansing/disposable washcloths. The FDA is releasing new guidelines to the Modernization of Cosmetics Regulation Act (MoCRA) that impact the formula of these items in our McKesson Brand incontinence wipe product portfolio, leading us to make necessary changes to ensure compliance with these regulations.

*(*exact timing dependent on product inventory levels in your McKesson distribution center)*

McKesson prioritizes the safety, quality, and compliance of our branded product lines. With these changes, we are excited to introduce several product enhancements:

- ✓ **Reformulation** – improved formulation to meet new FDA guidance and state regulatory requirements
- ✓ **Brand** – transitions from StayDry to McKesson
- ✓ **Pack Size** – transitions from 50 to 48 count and 100 to 96 count
- ✓ **Introducing an additional/new SKU to the line** – Unscented / 96 count pack
- ✓ **Assembled in the U.S.A.**
- ✓ Additionally, we assure you that all changes are implemented in accordance with the highest standards of quality control and compliance with both FDA regulations and our own internal quality assurance protocols

We remain committed to providing you with the best products and services, and we are confident that our product transition will ultimately enhance the value we deliver to you.

We value your business and appreciate your understanding and support during this transition period. As always, please contact your McKesson account executive or call McKesson Brands Product Support with questions.

Thank you,

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